

# SOS Warranties



## Postural Warranty

All seating assessed for by an SOS clinic manager or community equipment specialist, will be given a warranty of three months from the date of physical assessment, this warranty will cover postural support, comfort and pressure relief issues. Any issues found after this time will be reviewed free of charge, however any modifications or alterations may be chargeable.

SOS interfacing methods have been crash tested to ISO7176-19 : 2008 as amended by EN12183 : 2014 standards and are covered by a 12 month manufacturing warranty.



## Repairs & Service



### Within the warranty period

All Seating Systems manufactured by Specialised Orthotic Services Ltd. carry a guarantee on the main parts for 12 months, excluding accessories, such as covers and harnessing, which are guaranteed for 3 months, when used normally. If during this period, the product becomes defective and needs repair then please contact SOS. You can also contact your local wheelchair service regarding any faults requiring attention.

### Outside the warranty period

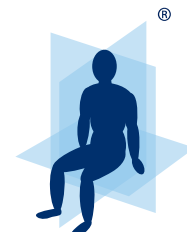
For any goods requiring repair or attention after the guaranteed period, then assessment can be made as to the cost of the work required. On acceptance of this quotation the work will proceed.

### Misuse or neglect

The repairs necessary resulting from misuse or neglect, whether within the warranty period or not will be charged for.

**01283 520400**

enquiries@specialorthotic.com [www.specialisedorthoticservices.co.uk](http://www.specialisedorthoticservices.co.uk)



**Specialised  
Orthotic  
Services**

By *drive*